

COLORADO NATURAL GAS REMINDS CUSTOMERS TO REMOVE SNOW AND ICE FROM NATURAL GAS EQUIPMENT!

We would like to remind you that we need your help in noticing possible overhead ice hazards and keeping natural gas meters and appliance vents clear of snow and ice to ensure safe, continuous service.

Although natural gas equipment is designed to withstand harsh weather conditions, damage can be caused by snow and ice accumulation, as proper ventilation is required to keep equipment running smoothly. Vents for natural gas appliances prevent the accumulation of carbon monoxide within buildings, and ensures combustion equipment operates properly. Customers should check the vents on their home or business and remove any snow or ice from the area. Additionally, Colorado Natural Gas encourages all customers to check and test their carbon monoxide detectors to ensure the equipment is working properly.

The natural gas meters should be kept clear of ice and snow to avoid damage to the equipment and the meter should remain visible and accessible for maintenance personnel. Snow and ice should be removed from natural gas equipment as gently as possible, using a broom rather than a shovel or kicking the meter and pipes.



Damage to the meter can also occur from overhead hazards, and customers are encouraged to remove icicles from overhead eaves and gutters to prevent dripping water from splashing and freezing on the meter or vent pipe.

Customers who have questions about proper snow removal and ventilation can contact Colorado Natural Gas at **1.800.720.8193**.



Be sure to gently remove all snow and ice buildup from the meter and ventilation pipes.



Call 1.800.720.8193 or visit ColoradoNaturalGas.com for more natural gas safety information.